

# Corporate Social Responsibility Statement of JLWs Enterprises

At JLWs Enterprises, our mission goes beyond providing exceptional supply chain solutions. We are committed to operating as a socially responsible business that contributes to the well-being of our customers, partners, communities, and the environment. Guided by our core values, we take purposeful actions to make a lasting positive impact.

## Core Values

### ***Customer Commitment***

We place our customers at the heart of everything we do. By delivering exceptional service with honesty, integrity, and transparency, we build trust and foster lasting relationships. We aim to be a trusted partner in helping our clients achieve their goals while upholding the highest ethical standards.

### ***Community Impact***

As a proud HUBZone-certified business with over 15 years of service, we are dedicated to creating opportunities in underserved communities. We actively support local businesses, prioritize hiring from HUBZone areas, and partner with organizations to drive economic growth. By investing in initiatives that uplift communities, we strive to make a meaningful difference where it matters most.

### ***Sustainability***

We recognize our responsibility to protect the planet for future generations. Through partnerships with vendors who share our commitment to environmentally responsible practices, we offer sustainable product solutions to our customers. Internally, we are working to minimize our carbon footprint, reduce waste, and adopt energy-efficient practices that align with our vision of a greener future.

### ***Continuous Improvement***

In an ever-evolving industry, we embrace innovation to stay ahead. By leveraging advanced technologies, such as artificial intelligence, we continuously refine our processes and

improve operational efficiency. This commitment to progress ensures that we not only meet but exceed the expectations of our customers and stakeholders.

### ***Diversity, Equity, and Inclusion***

As a minority-owned business, diversity, equity, and inclusion are integral to our identity and operations. We foster an inclusive workplace where all voices are valued, and we actively advocate for equal opportunities across the supply chain. By promoting collaboration and diverse perspectives, we strengthen our organization and the communities we serve.

## **Our Commitment in Action**

### ***Supporting Communities***

We prioritize hiring employees from HUBZone areas, staying true to our commitment to creating opportunities in underserved communities. Each year during the Christmas holidays, we engage in charitable deeds to give back to those in need. For example, in 2024, we partnered with a local elementary school to support an underprivileged migrant family from Peru. We provided clothing and gifts, including essential winter attire, to help them adjust to their new life in the United States. Through these efforts, we aim to uplift individuals and families while fostering a spirit of compassion and community.

### ***Reducing Environmental Impact***

We are committed to minimizing our environmental footprint through various initiatives:

- **Remote Operations:** Our administrative team operates remotely, significantly reducing carbon emissions associated with daily commutes and office energy consumption.
- **Paperless Practices:** We actively promote digital documentation and communication to minimize paper usage among our team, contributing to resource conservation.
- **Sustainable Partnerships:** We collaborate with key vendors who share our commitment to sustainability, such as Grainger, which offers a range of environmentally preferable products to support eco-friendly solutions for our customers.

### ***Promoting Diversity***

At JLWs Enterprises, diversity is reflected in our internal team and strategic partnerships. We are proud to have a diverse staff, fostering an inclusive workplace that values collaboration and varied perspectives. One of our key vendor partners is LCI, one of the largest American employers of people who are blind or visually impaired. Through partnerships like these, we actively support initiatives that create meaningful employment opportunities for underrepresented groups, aligning with our commitment to diversity and inclusion.

### ***Enhancing Customer Success***

We leverage technology to deliver innovative solutions that help our clients achieve their missions effectively and efficiently. Our custom CRM system enables us to manage customers, vendors, and orders seamlessly, and we continuously improve this technology to provide the best service possible. For customer convenience, we utilize video conferencing and instant messaging to enhance communication and responsiveness. Additionally, we meet regularly with vendor partners to evaluate impact and identify opportunities for greater operational efficiency. These efforts reflect our commitment to staying at the forefront of technology and process improvement for the benefit of our clients and partners.

At JLWs Enterprises, our commitment to social responsibility is woven into every aspect of our business. We strive to be more than a supply chain provider—we aim to be a force for good, creating meaningful impacts for our customers, communities, and the planet. Through innovation, inclusivity, and sustainability, we continuously work to build a better future. Guided by our values and strengthened by our partnerships, we are dedicated to leaving a legacy of excellence, equity, and environmental stewardship. Together, we can achieve progress that matters—not just for today, but for generations to come.